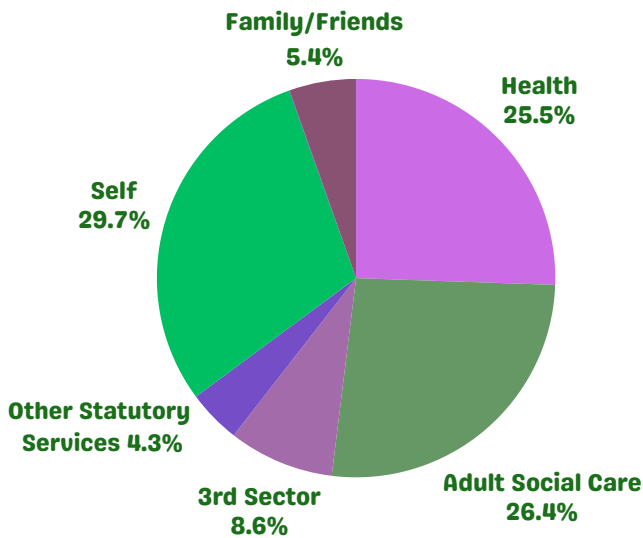


**FROM APRIL 2023 TO MARCH 2024,
WE RECEIVED 2646 REFERRALS FOR
INFORMATION, ADVICE OR ASSISTANCE**

Our referrals came from:



THE TOP 5 PRESENTING ISSUES TO THE COMMUNITY CONNECTOR SERVICE WERE:

SOCIAL ISOLATION/LONELINESS

**PRACTICAL SUPPORT (INCLUDING
CLEANING/GARDENING)**

SUPPORT AS AN UNPAID CARER

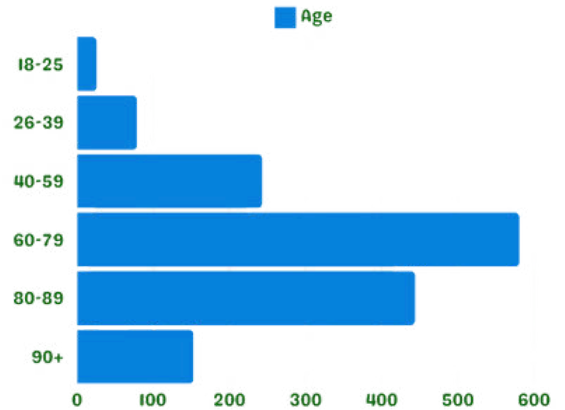
**FINANCIAL SUPPORT/
INFORMATION**

TRANSPORT



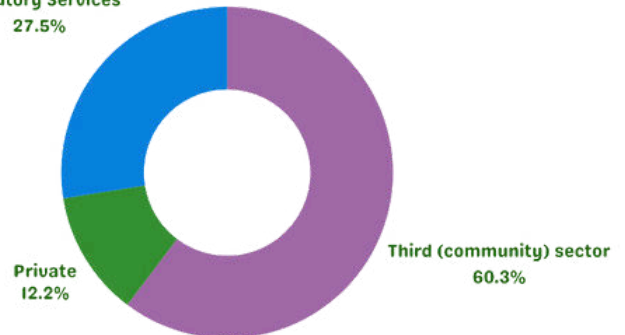
**WE FACILITATED 44 LOCALITY NETWORK MEETINGS
THAT WERE ATTENDED BY 561 INDIVIDUALS,
COMMUNITY GROUPS, THIRD SECTOR, AND PARTNER
ORGANISATIONS TO ADDRESS LOCAL ISSUES AND
FIND SOLUTIONS.**

The Community Connector Service is open to all residents of Powys aged 18+



**WE MADE 2880 REFERRALS/SIGNPOSTS
TO OTHER ORGANISATIONS.
1736 OF THESE WERE MADE TO
COMMUNITY-BASED ACTIVITIES /
THIRD SECTOR ORGANISATIONS.**

Statutory Services
27.5%



**100% OF INDIVIDUALS WHO ACCESSED THE
SERVICE FELT THAT
THE LOCAL COMMUNITY CONNECTOR HAD
TREATED THEM WITH DIGNITY AND RESPECT.**

**“THE COMMUNITY CONNECTOR MADE ME FEEL LESS
ALONE. KNOWING THAT THERE IS SUPPORT AVAILABLE,
MAKES ME FEEL LESS LONELY AND ISOLATED” -
SERVICE USER**

**“WHATEVER THE ENQUIRY, THE COMMUNITY
CONNECTOR WILL ENDEAVOUR TO FIND THE SOLUTIONS” -
HEALTH PROFESSIONAL**



Llywodraeth Cymru
Welsh Government

Bwrdd Partneriaeth
Ranbarthol Powys
Iechyd a Gofal
Cymdeithasol



Powys Regional
Partnership Board
Health and
Social Care



01597 828649



www.pavo.org.uk



community.connectors@pavo.org.uk